



2013 ESF 8 FUNCTIONAL EXERCISE

After-Action Report/Improvement Plan

October 22, 2013

The After-Action Report/Improvement Plan (AAR/IP) aligns exercise objectives with preparedness doctrine to include the National Preparedness Goal and related frameworks and guidance. Exercise information required for preparedness reporting and trend analysis is included; users are encouraged to add additional sections as needed to support their own organizational needs.

FINAL

EXERCISE OVERVIEW

Exercise Name	2013 ESF 8 FUNCTIONAL EXERCISE
Exercise Dates	June 25, 2013 through June 26, 2013
Scope	This exercise is a statewide functional exercise planned for 1.5 days at various locations throughout the state. The main exercise site was the GOHSEP EOC with other sites at the Office of Motor Vehicles in Baton Rouge (Data Cell) and other locations. Exercise play is limited to virtual operations and participation.
Mission Area(s)	The primary mission area was response to a multi-day hurricane that threatened the entire coastline of Louisiana.
Core Capabilities	<p>Core capabilities tested included:</p> <ul style="list-style-type: none"> • Communications • Community Preparedness and Participation • Emergency Operations Center Management • Emergency Triage and Pre-Hospital Treatment • Fatality Management • Medical Surge • Volunteer Management
Objectives	<ul style="list-style-type: none"> ▪ Information Sharing <ul style="list-style-type: none"> ○ Assess the ability of all critical healthcare facilities to use the appropriate systems in the ESF 8 Portal to provide status information within the requirements published by State ESF 8 officials. ○ Assess the ability of the Data Cell to organize and obtain missing status data from facilities failing to report. ○ Assess the ability of the respective associations (Louisiana Hospital Association, Louisiana Nursing Home Association, LeadingAge Gulf States, and the Louisiana Assisted Living Association, to support data collection from facilities in coordination with the Data Cell ○ Assess the ability of facilities to report significant events (such as power loss or fuel shortages) and to support patient evacuations in the appropriate ESF 8 systems (the ESF 8 Portal including Mstat, Resource Management, and other applications). ○ Assess the ability of ESF 8 leadership to use the appropriate ESF 8 systems to communicate with facilities and other stakeholders, including decision-making groups for patient evacuation. ○ Assess the ability of all ESF 8 teams to use appropriate ESF 8 systems to support patient evacuation activities at Aeromedical Marshaling Points (AMPs) and other venues.

- Assess the ability of the Data Cell to communicate significant information (situational awareness, daily briefings, etc.) on demand to the ESF 8 leadership, using the appropriate ESF 8 systems and tools.
 - Assess the ability of LERN and other ESF 8 coordinators to effectively use the appropriate ESF 8 systems to effectively execute their responsibilities.
- Mass Casualty/LERN Protocol Testing and Medical Surge
 - Assess LERN protocol and applicability for the potential mass casualty situation.
 - Assess the affected hospitals' ability to demonstrate surge capacity reporting.
- Mass Fatality Protocol Testing, Surge Capacity, and Mutual Aid Response
 - Assess the LERN protocol for communicating a potential mass fatality situation.
 - Assess the Mass Fatality DRC Network's ability to provide a planned response
 - Assess the ability of the State ESF 8 to communicate with the Mass Fatality DRC network
 - Assess the Mass Fatality DRC Network's ability to develop a CONOPS for an expected cemetery disruption incident post-storm.
- Patient Tracking and Medical Surge
 - Assess the ability of hospitals, nursing homes and adult residential care facilities to effectively implement patient tracking for patient reception and status reporting during the exercise.
- Emergency Operations
 - Demonstrate the ability to activate, staff, and operate the GOHSEP State ESF 8 EOC team
 - Demonstrate the ability to activate, staff and operate the ESF 8 Data Cell.
 - Demonstrate the ability to activate, staff, and operate Aeromedical Marshaling Points in selected areas.
- Communications
 - Assess the ability of ESF-8 to establish and maintain communications with and disseminate information to critical healthcare facilities using appropriate ESF 8 systems.

	<ul style="list-style-type: none">▪ Volunteer Management<ul style="list-style-type: none">○ Assess and demonstrate the ability for Region 7 hospitals to request volunteers from the ESF8 system and LAVA.
Threat or Hazard	Multi-day hurricane affecting the entire coast of Louisiana.
Scenario	The basic scenario for this exercise is a multi-day hurricane that spans about 60 hours from H-96 to H-36. The general forecast is for landfall of a Category 3 hurricane along the central and southeast coast of Louisiana. As a result of high confidence in this forecast, GOHSEP Crisis Action Team is activated along with full activation of the State Emergency Operations Center (EOC). All Emergency Support Functions (ESFs) and staff are activated and asked to begin manning the EOC on a 24-hour basis.
Sponsor	The 2013 ESF 8 Functional Exercise is sponsored by The Louisiana Department of Health and Hospitals (DHH). The exercise used systems acquired and developed with the use of federal Hospital Preparedness Program grant funds.
Participating Organizations	See attached.
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ANALYSIS OF CORE CAPABILITIES

Table 1 includes the exercise objectives, aligned core capabilities, and performance ratings for each core capability as observed during the exercise and determined by the evaluation team.

Objective	Core Capability	Performed without Challenges (P)	Performed with Some Challenges (S)	Performed with Major Challenges (M)	Unable to be Performed (U)
1. Assess the ability of all critical healthcare facilities to use the appropriate systems in the ESF 8 Portal to provide status information within the requirements published by State ESF 8 officials.	Information Sharing, Emergency Operation Coordination		S		
2. Assess the ability of the Data Cell to organize and obtain missing status data from facilities failing to report	Information Sharing, Emergency Operation Coordination		S		
3. Assess the ability of the respective associations to support data collection from facilities in coordination with the Data Cell	Information Sharing, Emergency Operation Coordination			M	
4. Assess the ability of facility to report significant events (such as power loss or fuel shortages) and to support patient evacuations in the appropriate ESF 8 systems.	Information Sharing, Emergency Operation Coordination		S		
5. Assess the ability of ESF 8 leadership to use the appropriate ESF 8 systems to communicate with facilities and other stakeholders, including decision-making groups for patient evacuation.	Information Sharing, Emergency Operation Coordination		S		
6. Assess the ability of all ESF 8 teams to use appropriate ESF 8 systems to support patient evacuation activities at Aeromedical Marshaling Points and other venues.	Information Sharing, Emergency Operation Coordination		S		

Objective	Core Capability	Performed without Challenges (P)	Performed with Some Challenges (S)	Performed with Major Challenges (M)	Unable to be Performed (U)
7. Assess the ability of the Data Cell to communicate significant information on demand to the ESF 8 leadership, using the appropriate ESF 8 systems and tools.	Information Sharing, Emergency Operation Coordination				U
8. Assess the ability of LERN and other ESF 8 coordinators to effectively use the appropriate ESF 8 systems to effectively execute their responsibilities.	Medical Surge	P			
9. Assess LERN protocol and applicability for the potential mass casualty situation	Medical Surge	P			
10. Assess the affected hospitals' ability to demonstrate surge capacity reporting.	Medical Surge	P			
11. Assess the LERN protocol for communicating a potential mass fatality situation.	Information Sharing	P			
12. Assess the Mass Fatality DRC Network's ability to provide a planned response.	Fatality Management				U
13. Assess the ability of the State ESF 8 to communicate with the Mass Fatality DRC network.	Information Sharing	P			
14. Assess the Mass Fatality DRC Network's ability to develop a CONOPS for an expected cemetery disruption incident post-storm.	Mass Fatality				U
15. Assess the ability of hospitals, nursing homes and adult residential care facilities to effectively implement patient tracking for patient reception and status reporting during the exercise.	Information Sharing				U
16. Demonstrate the ability to activate, staff, and operate the GOHSEP State ESF 8 EOC team.	Emergency Operations	P			

Objective	Core Capability	Performed without Challenges (P)	Performed with Some Challenges (S)	Performed with Major Challenges (M)	Unable to be Performed (U)
17. Demonstrate the ability to activate, staff, and operate the ESF 8 Data Cell.	Emergency Operations	P			
18. Demonstrate the ability to activate, staff, and operate Aero-medical Marshaling Points in selected areas.	Emergency Operations				U
19. Assess the ability of ESF-8 to establish and maintain communications with and disseminate information to critical healthcare facilities using appropriate ESF 8 systems.	Information Sharing		S		
20. Assess and demonstrate the ability for Region 7 hospitals to request volunteers from the ESF8 system and LAVA.	Volunteer Management				U

Table 1. Summary of Core Capability Performance

The following sections provide an overview of the performance related to each exercise objective and associated core capability, highlighting strengths and areas for improvement.

Objective	Assess the ability of all critical healthcare facilities to use the appropriate systems in the ESF 8 Portal to provide status information within the requirements published by State ESF 8 officials.
Core Capability	Information Sharing, Emergency Operation Coordination
Strength 1	A large number of participants met goals.
Strength 2	Facilities liked the new Mstat and the Messaging application.
Strength 3	Facilities understood reporting requirements.
Area for Improvement	There were a number of errors in user account information.
Reference	See <i>Creating a Person and a User</i> document (http://1.usa.gov/146mqyD)
Analysis	The Security Management application was fairly new to non-hospital facilities. The application is not used daily by most facilities, so protocols are forgotten.

Objective	Assess the ability of the Data Cell to organize and obtain missing status data from facilities failing to report
Core Capability	Information Sharing, Emergency Operation Coordination
Strength 1	Regional and state staff, including the Data Cell liked the new visuals in the Mstat dashboard, including the compliance and non-compliant breakdowns.
Strength 2	Data Cell staff liked the new Mstat.
Area for Improvement	Re-do Call Log section of the Data Cell module in Mstat.
Reference	Data Cell User Guide
Analysis	New system and the workflows were not finalized.

Objective	3. Assess the ability of the respective associations to support data
Core Capability	Information Sharing, Emergency Operation Coordination
Strength 1	Status updates with Mstat worked well.
Strength 2	Email notifications about power outages worked well as an early warning tool for association staff at the EOC.
Area for Improvement	Staff did not fully understand how to use the patient management module in Mstat for nursing homes and ARCPs.
Reference	Patient Management document
Analysis	New system and lack of training.

Objective	4. Assess the ability of facility to report significant events (such as power loss or fuel shortages) and to support patient evacuations in the appropriate ESF 8 systems
Core Capability	Information Sharing, Emergency Operation Coordination
Strength 1	Facilities were able to enter data successfully.
Strength 2	Facilities valued the exercise as a way to reinforce skills in entering data in new systems.
Strength 3	Assisted facilities in identifying gaps in staff knowledge and facility protocols.
Area for Improvement	Generator information is not “locked” and can be changed by unauthorized personnel. Also fuel tank size field did not allow changes.
Analysis	New software bugs.

Objective	5. Assess the ability of ESF 8 leadership to use the appropriate ESF 8 systems to communicate with facilities and other stakeholders, including decision-making groups for patient evacuation.
Core Capability	Information Sharing, Emergency Operation Coordination
Strength 1	ESF 8 leadership liked the Messaging application and the ease of communications.
Strength 2	Messaging application was successful in activating the appropriate staff.
Area for Improvement 1	Everbridge API changes disrupted ability of ESF 8 to send text messages.
Analysis	Analysis: [Provide a root cause analysis or summary of why the full capability level was not achieved.]
Area for Improvement 2	<i>Facility personnel were not setup properly in the Security Management application causing key staff to not receive critical messages.</i>
Reference	<i>Creating a Person and User</i> (http://1.usa.gov/146mqyD)
Analysis	New system and turnover in personnel at facilities – no knowledge transfer.

Objective	6. Assess the ability of all ESF 8 teams to use appropriate ESF 8 systems to support patient evacuation activities at Aeromedical Marshaling Points and other venues.
Core Capability	Information Sharing, Emergency Operation Coordination
Strength 1	Some facilities did well with patient uploads to the At Risk Registry.
Area for Improvement	Hospitals need ongoing training.
Reference	<i>Quick Instructions for the At Risk Registry – 2013</i> (http://1.usa.gov/178Eo9s)
Analysis	Systems are not used on daily basis.
Area for Improvement 2	Site performance needs to be improved
Reference	None
Analysis	Demand for system resources exceeded capacity.

Objective	7. Assess the ability of the Data Cell to communicate significant information on demand to the ESF -8 leadership, using the appropriate ESF 8 systems and tools.
Core Capability	Information Sharing, Emergency Operation Coordination
Area for Improvement	This scenario was not tested.

Objective	8. Assess the ability of LERN and other ESF 8 coordinators to effectively use the appropriate ESF 8 systems to effectively execute their responsibilities.
Core Capability	Medical Surge
Strength 1	LERN was able to successfully simulate patient routing.
Area for Improvement	None
Reference	None
Analysis	None

Objective	9. Assess LERN protocol and applicability for the potential mass casualty situation
Core Capability	Medical Surge
Strength 1	LERN protocol proved successful in scenario.
Area for Improvement	None
Reference	None
Analysis	N/A

Objective	10. Assess the affected hospitals' ability to demonstrate surge capacity reporting.
Core Capability	Medical Surge
Strength 1	Hospitals were able to successfully update bed availability.
Area for Improvement	None
Reference	None
Analysis	None

Objective	11. Assess the LERN protocol for communicating a potential mass fatality situation
Core Capability	Information Sharing
Strength 1	LERN protocol proved successful in scenario.
Area for Improvement	None
Reference	None
Analysis	None

Objective	12. Assess the Mass Fatality DRC Network's ability to provide a planned response
Core Capability	Fatality Management
Strength 1	DHH managed the exercise well.
Area for Improvement	The parish was not able to complete the scenario successfully due to the lack of a clearly defined plan.
Reference	A "Regional Mass Fatality Planning Template" can be provided to appropriate stakeholders.
Analysis	Parish did not have a plan.

Objective	13. Assess the ability of the State ESF 8 to communicate with the Mass Fatality DRC network
Core Capability	Information Sharing
Strength 1	Communication protocols were successful.
Area for Improvement	None
Reference	None
Analysis	None

Objective	14. Assess the Mass Fatality DRC Network's ability to develop a CONOPS for an expected cemetery disruption incident post-storm.
Core Capability	Fatality Management
Analysis	Due to the lack of time, this scenario was not tested.

Objective	15. Assess the ability of hospitals, nursing homes and adult residential care facilities to effectively implement patient tracking for patient reception and status reporting during the exercise.
Core Capability	Information Sharing
Analysis	Due to the lack of time, this scenario was not tested.

Objective	16. Demonstrate the ability to activate, staff, and operate the GOHSEP State ESF 8 EOC team
Core Capability	Emergency Operation
Strength 1	Activation was successful.
Area for Improvement	None
Reference	None

Objective	17. Demonstrate the ability to activate staff and operate the ESF 8 Data Cell.
Core Capability	Emergency Operations
Strength 1	Activation was successful.
Area for Improvement	None
Reference	None

Objective	18. Demonstrate the ability to activate, staff, and operate Aero-medical Marshaling Points in selected areas
Core Capability	Emergency Operations
Analysis	Due to the lack of time, this scenario was not tested.

Objective	19. Assess the ability of ESF-8 to establish and maintain communications with and disseminate information to critical healthcare facilities using appropriate ESF 8 systems
Core Capability	Information Sharing
Strength 1	All stakeholders liked the messaging application.
Area for Improvement	Improve contact information in security.
Reference	<i>Creating a Person and User</i> (http://1.usa.gov/146mqyD)
Analysis	The Security Management module was new to some facilities.

Objective	20. Assess and demonstrate the ability for Region 7 hospitals to request volunteers from the ESF8 system and LAVA
Core Capability	Volunteer Management
Analysis	Due to the lack of time, this scenario was not tested.

APPENDIX A: IMPROVEMENT PLAN

This IP has been developed specifically for DHH as a result of the 2013 ESF 8 Functional Exercise conducted on June 25 and 26, 2013.

Core Capability	Issue/Area for Improvement	Corrective Action	Capability Element ¹	Primary Responsible Organization	Organization POC	Start Date	Completion Date
Core Capability 1: Information Sharing	Errors in user account information	Provide additional training during Rounds meetings	T	DHH	Henry Yennie	July 2013	December 2013
		Update and distribute the user guide on managing Persons and Users	T	DHH	Henry Yennie	November 2013	December 2013

Core Capability	Issue/Area for Improvement	Corrective Action	Capability Element	Primary Responsible Organization	Organization POC	Start Date	Completion Date
Core Capability 2: Information Sharing	The Data Cell found the Call Log module in Mstat difficult to use	Re-configure the Call Log module	P	DHH	Henry Yennie	July 2013	September 2013

¹ Capability Elements are: Planning, Organization, Equipment, Training, or Exercise.

Core Capability	Issue/Area for Improvement	Corrective Action	Capability Element	Primary Responsible Organization	Organization POC	Start Date	Completion Date
Core Capability 3: Information Sharing	Staff did not fully understand how to use the patient management module in Mstat for Nursing Homes and ARCPs	Update and re-publish the Patient Management user guide	P	DHH	Henry Yennie	July 2013	September 2013

Core Capability	Issue/Area for Improvement	Corrective Action	Capability Element	Primary Responsible Organization	Organization POC	Start Date	Completion Date
Core Capability 4: Information Sharing	Generator information is not "locked" in Mstat and fuel tank size could not be changed	Make the appropriate updates in Mstat	P	DHH	Henry Yennie	July 2013	September 2013

Core Capability	Issue/Area for Improvement	Corrective Action	Capability Element	Primary Responsible Organization	Organization POC	Start Date	Completion Date
Core Capability 5: Information Sharing	Everbridge API changes disrupted the ability of ESF 8 to send out text messages.	Fix the bug in the API and test to ensure functionality	P	DHH	Henry Yennie	July 2013	September 2013

Core Capability	Issue/Area for Improvement	Corrective Action	Capability Element	Primary Responsible Organization	Organization POC	Start Date	Completion Date
Core Capability 5A: Information Sharing; EOC Operations	Facility personnel were not setup properly in the Security Management application causing key staff not to receive critical messages.	Update and distribute the user guide on managing Persons and Users	T	DHH	Henry Yennie	July 2013	December 2013

Core Capability	Issue/Area for Improvement	Corrective Action	Capability Element	Primary Responsible Organization	Organization POC	Start Date	Completion Date
Core Capability 6: Information Sharing	Some hospitals had difficulty updating information in the At Risk Registry	Use regional Rounds meetings to provide additional training to critical facilities	T	DHH	Henry Yennie	July 2013	December 2013

Core Capability	Issue/Area for Improvement	Corrective Action	Capability Element	Primary Responsible Organization	Organization POC	Start Date	Completion Date
Core Capability 6A: Information Sharing	The At Risk Registry performance was slow during the exercise.	Update the software application to increase availability and speed	T	DHH	Henry Yennie	July 2013	December 2013

Core Capability	Issue/Area for Improvement	Corrective Action	Capability Element	Primary Responsible Organization	Organization POC	Start Date	Completion Date
Core Capability 12: Fatality Management	The local officials could not successfully complete the mass fatality scenario.	Provide planning templates to regions and provide consultation as requested	P	DHH	Henry Yennie	July 2013	June 2014

Core Capability	Issue/Area for Improvement	Corrective Action	Capability Element	Primary Responsible Organization	Organization POC	Start Date	Completion Date
Core Capability 14: Fatality Management	The local response team could not complete the development of the CONOPS.	Provide planning templates to regions and provide consultation as requested	P	DHH	Henry Yennie	July 2013	June 2014

Core Capability	Issue/Area for Improvement	Corrective Action	Capability Element	Primary Responsible Organization	Organization POC	Start Date	Completion Date
Core Capability 19: Information Sharing	The contact information in the Security Management module was not correct for some facilities	Update and distribute the user guide on managing Persons and Users	T	DHH	Henry Yennie	July 2013	December 2013

APPENDIX B: EXERCISE PARTICIPANTS

Participating Organizations	
Federal	
HHS: Regional Emergency Coordinator, JPATS Coordinator	
FEMA: 6 Team and Federal Ambulance Contractor (AMR)	
US TRANSCOMM (Theater Patient Movement Requirements Center)	
State	
DHH ESF 8 Team including Leadership team, EOC team, Data Cell team and IT Support	
Louisiana Emergency Response Network (Leadership and Communications Center staff)	
Louisiana National Guard	
Representatives from ESF 1, 2 ,6 and 13	
6 – Mass Casualty/Mass Fatality Scenario Participants	
Avoyelles Parish Coroner's Office	
Avoyelles Parish Sheriff's Office	
Acadian Ambulance Company	
ESF 8 EMS DRC	
Mass Fatality Task Force Representatives	
Avoyelles Parish 911 Center	

See the following tables for facility participation.

Hospital Participants

Count of Updates for Period 6/25-6/26		Operating Statuses Reported				
Hospital Name	Region	Tier	Closed Ops	ED + Inp.	Limited Ops	Normal Ops
Beacon Behavioral Hospital New Orleans	1	2				1
Charity (LSU) Hosp & Med Ctr of LA-NO	1	1				2
Children's Hospital	1	1				1
Children's Hospital-Calhoun Campus	1	2				1
Community Care Hospital	1	2				1
Crescent City Surgical Centre	1	2				1
East Jefferson General Hospital	1	1				2
Kindred Hospital- New Orleans	1	2	1			
Louisiana Continuing Care Hospital	1	2				2
Medical Center of La. at New Orleans-MCLNO-DePaul	1	2				1
Oceans Behavioral Hospital of Greater New Orleans	1	2	1			1
Oceans Behavioral Hospital-Westbank	1	2	1			1
Ochsner Extended Care Hospital-Kenner	1	2				2
Ochsner Medical Center	1	1				1
Ochsner Medical Center-Westbank	1	1				2
Ochsner Medical Center-Kenner LLC	1	1				1
Omega Hospital LLC	1	2				1
River Oaks Hospital	1	2			1	1
Seaside Behavioral Center	1	2	1			1
St. Bernard Parish Hospital	1	1		1		
St. Charles Surgical Hospital	1	2				1
St. Theresa Specialty Hospital - Kenner	1	2			1	1
St. Theresa Specialty Hospital - Metairie	1	2				2
Touro Infirmary	1	1				1
Tulane Lakeside Hospital	1	1				2
Tulane Medical Center	1	1				2
United Medical Healthwest-New Orleans	1	2			1	
West Jefferson Medical Center	1	1				2
Baton Rouge Behavioral Hospital	2	2				1
Baton Rouge General-Bluebonnet	2	1	1			1
Baton Rouge General-Mid City	2	1			1	1
Baton Rouge Rehabilitation Hospital	2	2			1	1
East LA State Hospital - Jackson	2	2				2
Lane al Medical Center	2	1				2
Oceans Behavioral Hospital of Baton Rouge	2	2			1	1
Ochsner Medical Center-Baton Rouge	2	1				1

Count of Updates for Period 6/25-6/26		Operating Statuses Reported				
Hospital Name	Region	Tier	Closed Ops	ED + Inp.	Limited Ops	Normal Ops
Our Lady of the Lake al Medical Center	2	1				2
Pointe Coupee General Hospital	2	1				1
Promise Hospital Baton Rouge	2	2				2
Promise Hospital of Baton Rouge - Mid City	2	2				2
Promise Hospital of BR-Ochsner	2	2			1	
Sage Rehabilitation Hospital	2	2				2
Seaside Health System - Gonzales	2	2				2
St. Elizabeth Hospital	2	1				1
St. James Behavioral Health Hospital Inc.	2	2				1
Surgical Specialty Center of Baton Rouge	2	2			1	1
The NeuroMedical Center Rehabilitation Hospital	2	2				1
The NeuroMedical Center Surgical Hospital	2	2				1
West Feliciana Parish Hospital	2	1				1
Woman's Hospital	2	1				2
AMG Specialty Hospital - Houma	3	2				1
Assumption Community Hospital	3	1				1
Beacon Behavioral Hospital, Inc - Lutchet	3	2				1
Compass Behavioral Center of Houma, Inc	3	2			1	
Franklin Foundation Hospital	3	1			1	
Lady of the Sea General Hospital	3	1			1	
Leonard J. Chabert Medical Center	3	1	1		1	
Ochsner St. Anne General Hospital	3	1			1	1
Physicians Medical Center	3	2				1
River Parishes Hospital	3	1			1	1
Specialty Rehabilitation Hospital of Luling	3	2				1
St. Charles Parish Hospital	3	1				1
St. James Parish Hospital	3	1		1		
Teche Regional Medical Center	3	1				1
Terrebonne General Medical Center	3	1			1	1
Thibodaux Regional Medical Center	3	1			1	1
Abbeville General Hospital	4	1				2
Abrom Kaplan Memorial Hospital	4	1				1
Acadia St. Landry Hospital	4	1				1
Acadia Vermilion	4	2				1
Acadian Med Ctr - Campus of Mercy Regional	4	1				1
AMG Specialty Hospital – Lafayette Campus	4	2				2
Crowley American Legion Hospital	4	2				2
Crowley Rehab Hospital LLC	4	1				1
Dauterive Hospital	4	1			1	1

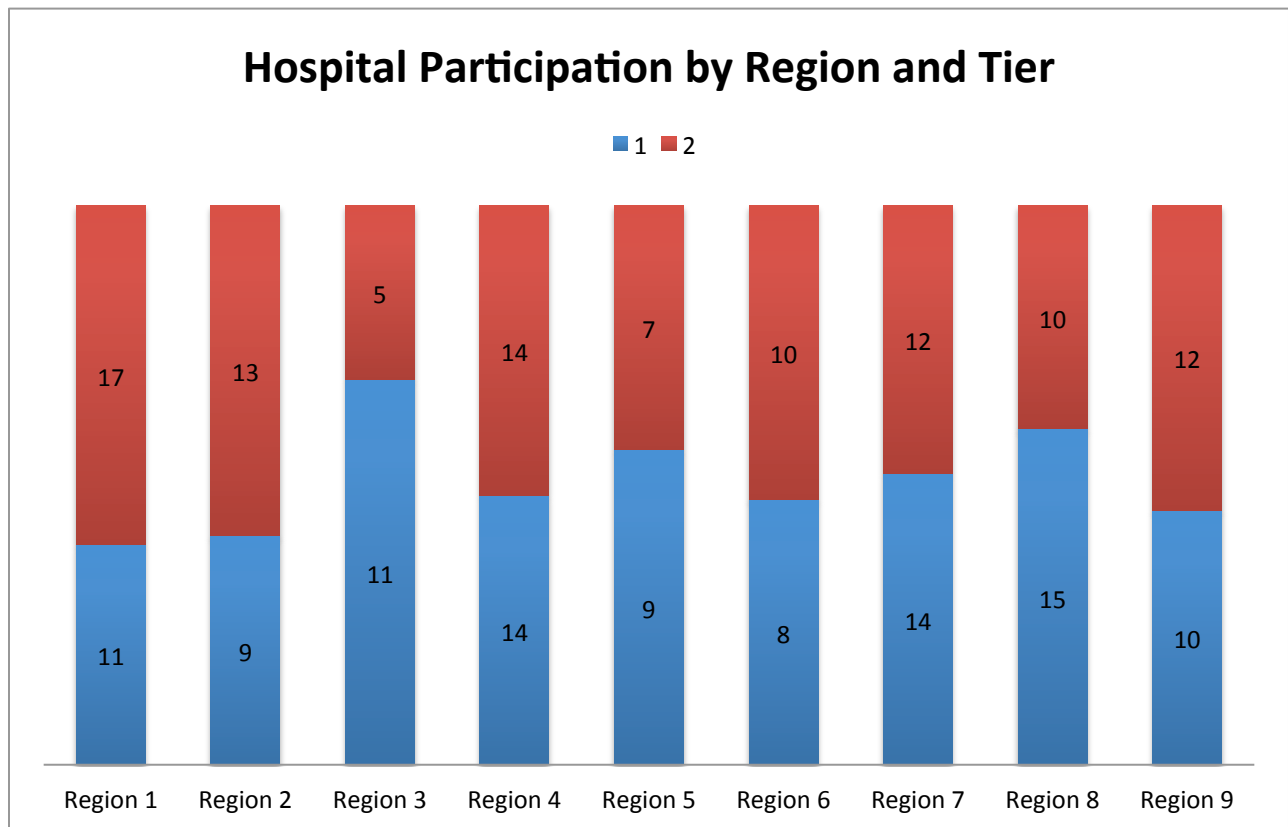
Count of Updates for Period 6/25-6/26		Operating Statuses Reported				
Hospital Name	Region	Tier	Closed Ops	ED + Inp.	Limited Ops	Normal Ops
Eunice Extended Care Hospital	4	2				1
Genesis Behavioral Hospital	4	2				1
Heart Hospital of Lafayette	4	1				2
Iberia Extended Care Hospital	4	2			1	
Kindred Hospital of Lafayette	4	2				1
Lafayette General Medical Center	4	1				2
Lafayette General Surgical Hospital	4	2				2
Lafayette Physical Rehabilitation Hospital	4	2				1
Louisiana Extended Care Hospital-Lafayette	4	2				1
Mercy Regional Medical Center	4	1				1
Oceans Behavioral of Opelousas	4	2				1
Oceans Hospital of Broussard	4	2				2
Opelousas Gen. Health Sys-SouthCamp	4	2			1	1
Opelousas General Health System	4	1			1	1
Optima Specialty Hospital LLC	4	2				1
Park Place Surgical Hospital	4	2				2
Savoy Medical Center	4	1				1
St. Martin Hospital	4	1		1		1
Women's and Children's Hospital @ Lafayette	4	1			1	1
Allen Parish Hospital	5	1				1
Beauregard Memorial Hospital	5	1				2
Calcasieu Oaks Psych Unit	5	2				1
Christus St. Patrick Hospital	5	1				1
DeQuincy Memorial Hospital	5	1				1
Extended Care of Southwest LA	5	2				2
Jennings American Legion Hospital	5	1				2
Jennings Senior Care Hospital	5	2				1
Lake Charles Mem. Hosp. for Women	5	2				2
Lake Charles Memorial Hospital	5	1				2
Oakdale Community Hospital	5	1				2
Oceans Behavioral Hospital of DeRidder	5	2		1		1
Oceans Behavioral Hospital of Lake Charles	5	2				2
Rehabilitation Hospital of Jennings	5	2				1
West Calcasieu Cameron Hospital	5	1				2
Women & Children's Hospital @ Lake Charles	5	1				1
Avoyelles Hospital	6	1				1
Bunkie General Hospital	6	1				2
Byrd Regional Hospital	6	1				1
Central Louisiana State Hospital	6	2				1

Count of Updates for Period 6/25-6/26		Operating Statuses Reported				
Hospital Name	Region	Tier	Closed Ops	ED + Inp.	Limited Ops	Normal Ops
Central Louisiana Surgical Hospital	6	2			1	
Christus St.Frances Cabrini Hospital	6	1				1
Compass Behavioral Center of Alexandria	6	2				1
Doctors Hospital at Deer Creek, LLC	6	2				1
Huey P. Long Medical Center	6	1				1
LaSalle General Hospital	6	1				2
Leesville Rehabilitation Hospital	6	2				1
Oceans Behavioral Hospital of Alexandria	6	2				1
Rapides Regional Medical Center	6	1				1
Riverland Medical Center	6	1				1
Riverside Hospital of Louisiana Inc.	6	2				1
Specialty Hospital of Winnfield Inc	6	2				2
Winn Parish Medical Center	6	1				1
Woodlands Behavioral Center LLC	6	2			1	1
Bienville Medical Center	7	1				1
Brentwood Hospital	7	2				1
Christus Coughatta Health Care Center	7	1				1
Christus Schumpert Health System-SM	7	1				1
CHRISTUS Schumpert Highland	7	1			1	1
Christus Schumpert Sutton Children's Hospital	7	2				1
Cornerstone Hospital of Bossier City	7	2				2
DeSoto Regional Health System	7	1				2
Homer Memorial Hospital	7	1				1
Louisiana Extended Care Hospital of Natchitoches	7	2				1
LSU Health Sciences Center-Shreveport	7	1				1
Natchitoches al Medical Center	7	1			1	
Pathway Rehabilitation Hospital of Bossier	7	2				1
Physicians Behavioral Hospital - Shreveport	7	2				1
Promise Hospital - Bossier City	7	2			1	1
Promise Hospital - Shreveport	7	2			1	1
Red River Behavioral Center LLC	7	2				2
Sabine Medical Center	7	1				1
Shriners Hospitals for Children	7	2			1	
Specialists Hospital Shreveport	7	2			1	
Specialty Rehabilitation Hospital of Coughatta	7	2	1			
Springhill Medical Center	7	1				1
Willis-Knighton Bossier	7	1				1
Willis-Knighton Medical Center	7	1				1
Willis-Knighton Pierremont HC	7	1				1

Count of Updates for Period 6/25-6/26		Operating Statuses Reported				
Hospital Name	Region	Tier	Closed Ops	ED + Inp.	Limited Ops	Normal Ops
Willis-Knighton South	7	1				1
Allegiance Health Center of Ruston	8	2				2
Caldwell Memorial Hospital	8	1			1	
Citizens Medical Center	8	1				1
Cornerstone Hospital West Monroe	8	2				2
E. A. Conway Medical Center	8	1				2
East Carroll Parish Hospital	8	1				2
Franklin Medical Center	8	1				2
Green Clinic Surgical Hospital	8	2				1
IASIS Glenwood Reg. Medical Center	8	1				1
Jackson Parish Hospital	8	1				1
Lifecare Specialty Hosp North Louisiana	8	2				1
Louisiana Extended Care Hospital of West Monroe	8	2				1
Madison Parish Hospital	8	1				1
Morehouse General Hospital	8	1			1	1
Ouachita Community Hospital	8	2				1
Our Lady of Lourdes Regional Medical Center, Inc.	8	2				1
P & S Surgical Hospital	8	2				2
Reeves Memorial Medical Center	8	1				1
Richardson Medical Center	8	1				2
Richland Parish Hospital-Delhi	8	1				1
Specialty Extended Care Hospital	8	2				2
St. Francis Medical Center	8	1				2
St. Patrick's Psychiatric Hospital	8	2				1
Union General Hospital	8	1				1
West Carroll Memorial Hospital	8	1				2
Cypress Pointe Hospital East	9	2				1
Cypress Pointe Surgical Hospital	9	2				1
Greenbrier Hospital	9	2				1
Hood Memorial Hospital	9	1				1
Lakeview Regional Medical Center	9	1				1
Lallie Kemp Medical Center	9	1				2
Louisiana Medical Center and Heart Hospital LLC	9	1			1	
Magnolia Behavioral Healthcare LLC	9	2				1
North Oaks Medical Center	9	1			1	
North Oaks Rehabilitation Hospital	9	2			1	
Northlake Behavioral Health	9	2				1
Northshore Specialty Hospital	9	2				2
Oceans Behavioral Hospital of Kentwood	9	2			1	

Count of Updates for Period 6/25-6/26			Operating Statuses Reported			
Hospital Name	Region	Tier	Closed Ops	ED + Inp.	Limited Ops	Normal Ops
LOL Livingston	9	1				2
Post Acute Specialty Hospital of Hammond	9	2				2
Riverside Medical Center	9	1				1
Southeast Regional Medical Center Inc.	9	2				1
Southern Surgical Hospital	9	2				1
St. Helena Parish Hospital	9	1				2
St. Tammany Parish Hospital	9	1				2
United Medical Rehabilitation Hospital	9	2				1
Washington St. Tammany Reg. Med Ctr	9	1				1
Grand Total			7	4	35	236
Count of Unique Hospitals	201					

Participation by Region



Nursing Home Participants

Count of Status Updates by Day				
Facility Name	Region	25-Jun	26-Jun	Total
Belle Vie Living Center	1	1	1	2
Carrington Place of New Orleans	1	1	1	2
Chateau Living Center	1		1	1
Colonial Oaks Living Center	1		1	1
Covenant Home	1		1	1
Crescent City Health Care Center	1		1	1
Good Samaritan Rehab & Nursing Center	1		1	1
Lambeth House Health Care Center	1	1	1	2
Marrero Healthcare Center	1		1	1
Our Lady of Wisdom Health Care Center	1		1	1
Poydras Home	1		1	1
St Anna's at Lambeth House	1	1	1	2
St Anthony's Nursing Home	1		1	1
Willow Wood at Woldenberg Village	1	1		1
Baton Rouge Heritage House II	2	1	1	2
Care Center (The)	2		1	1
Chateau D'Ville Rehab and Retirement	2	1	1	2
Flannery Oaks Guest House	2		1	1
Guest House (The)	2	1	2	3
Heritage Manor of Baton Rouge	2		1	1
Lakeview Manor Nursing Home	2	1		1
Landmark of Baton Rouge	2	1	1	2
Northridge Care Center	2	1	1	2
Ollie Steele Burden Manor	2		1	1
Plaquemine Caring LLC	2		1	1
Pointe Coupee Healthcare	2		1	1
Port Allen Care Center LLC	2		1	1
St Clare Manor	2	1		1
St James Place Nursing Care Center	2		1	1
Villa Feliciana Chronic Disease Hosp & Rehab - EMS	2		1	1
Audubon Health and Rehab	3		1	1
Chateau St. James Rehab and Retirement	3		1	1
Chateau Terrebonne Health Care	3		1	1
Heritage Manor of Houma	3		1	1
Heritage Manor of Napoleonville	3		1	1
Oaks of Houma (The)	3	1	1	2
Ormond Nursing and Care Center	3	1	1	2
Acadia St. Landry Guest Home Inc.	4		1	1
Amelia Manor Nursing Home	4	1		1
Belle Teche Nursing & Rehab. Center	4	1	1	2

Count of Status Updates by Day				
Facility Name	Region	25-Jun	26-Jun	Total
Cornerstone Village Infirmary South	4		1	1
Our Lady of Prompt Succor Nursing Facility	4		1	1
Prairie Manor Nursing Home	4		1	1
Senior Village Nursing and Rehabilitation Center	4		1	1
St Agnes Healthcare and Rehab Ctr.	4		1	1
Tri-Community Nursing Center	4		1	1
DeRidder Retirement & Rehab Center	5	1		1
Landmark of Lake Charles	5		1	1
St Frances Nursing & Rehab. Center	5	2		2
Westwood Manor Nursing Home Inc.	5		1	1
Bayou Chateau Nursing Center	6	1	1	2
Colfax Reunion Nursing & Rehab Center	6	1	1	2
Hessmer Nursing Home	6		1	1
Hilltop Nursing & Rehab Center	6	1		1
LaSalle Nursing Home	6		1	1
Lexington House	6	1	1	2
Woodlands Healthcare Center LLC (The)	6		1	1
Courtyard of Natchitoches	7		1	1
Heritage Manor of Bossier	7		1	1
Leslie Lakes Retirement Center	7		1	1
Live Oak	7	1	1	2
Natchitoches Community Care Center	7	1	1	2
Northwest Louisiana War Veterans Home	7	1	1	2
NurseCare Nursing & Rehab Center	7		1	1
Shreveport Manor LLC	7	1		1
Charlyn Rehab & Nursing Center	8	1	1	2
Forest Haven Nursing & Rehab Ctr LLC	8		1	1
Guest House Nursing and Rehabilitation	8	1	1	2
Haven Nursing Center	8		1	1
LeGrand Healthcare & Rehab Center	8	1	1	2
Mary Goss Nursing Home	8	1		1
Northeast Louisiana War Veterans Home	8	1	1	2
Oaks (The)	8		1	1
Rayville Nursing & Rehab Ctr Inc.	8		1	1
West Carroll Care Center Inc.	8		1	1
Wyatt Manor Nursing & Rehab. Ctr. Inc.	8		1	1
Forest Manor Nursing and Rehabilitation Center	9	1	1	2
Hammond Nursing Home	9		1	1
Harvest Manor Nursing Home	9		1	1
Heritage Manor of Mandeville	9	1	1	2
Heritage Manor of Slidell	9	1	1	2
Kentwood Manor Nursing Home	9	1	1	2

Count of Status Updates by Day				
Facility Name	Region	25-Jun	26-Jun	Total
Lacombe Nursing Center	9	1	1	2
Landmark Nursing Center Hammond	9		1	1
St Helena Parish Nursing Home	9	1	1	2
Trinity Neurologic Rehab Center of Slidell	9	1	1	2

Adult Residential Care Provider Participants

Count of Status Updates by Day					
Facility Name	Region	24-Jun	25-Jun	26-Jun	Total
Alzheimer's Residential Care Home-662	1		1		1
Azaleas Assisted Living At Woldenberg Village (The)	1			1	1
Homestead Assisted Living A Partnership in Commendam	1			1	1
Jude Gardens Living Care LLC	1		2		2
Haven at Windermere 1 & 2 (The)	2			1	1
Maison Jardin SLC LLC	2		1		1
River Oaks Estate	2		1		1
Slidell Senior Living, L.L.C.	2			1	1
St. James Place	2			1	1
Sunrise Second Baton Rouge Assisted Living	2	1			1
Villa Care, Inc.	2		1	1	2
Azalea Estates of New Iberia	4		1		1
Cornerstone Village South Inc.	4			1	1
Rosewood Retirement and Assisted Living Community	4		1	1	2
Southwind Assisted Living	4		1		1
St. Joseph Manor	5			1	1
Villa Maria Retirement Center	5			1	1
Summerfield Retirement Community	9			1	1